

Power of Numbers



Power of Value

Brand User Communities

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EVP Brands and Corporate Development
Capital Markets Day, June 10th 2016

Power of User Communities



Social



Industry



Experiences



The most valuable asset of a Brand is its **USER COMMUNITY**



The Brand differentiation is the **USER EXPERIENCE**



The Brand excellence is achieved through the **USER PROMISE** fulfillment

Champions



INSIGHT

Friends



LOYALTY

People



VIRALITY

Industry Solution Experiences



Industry Process Experiences



Roles & Apps



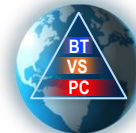
WHAT do I stand for ?



WHO is my strategic Target ?



HOW do I execute in excellence in each touch-point ?



Something interesting is happening...



the world's
largest taxi
company, owns
no vehicles



the world's
most popular
media owner,
creates no
content

Alibaba

the most
valuable
retailer, has no
inventory



the world's
largest
accommodation
provider, owns
no real estate



Catalyst to our Purpose

“ Dassault Systèmes provides business & people with **3DEXPERIENCE** universes to imagine sustainable innovations capable of harmonizing product, nature and life. ”



People **IN**
Business



Business
BY People

WHO: Professional + Individual Users

People **IN** Business

Professional Users

Program managers Thought leaders
 Operations engineers Passion-driven employees
 Mobile users Compliance officers
 Buyers **Engineers** Influencers **Extended enterprise**
 Scientists Architects Decision makers Big data scientists
 Independent players **Designers** Trend analysts
 Electrical engineers WWW app providers
Mechanical designers Trend watchers
 Owners, Planners and Architects
 Petroleum & mining engineers Brand responsible
 Hydrologists Geologists **Innovators**
 Foresters Regulators **Scientists** Sales Support
 Political leaders **Retailer**
 Quality Specialists Plant Designers
 Production Planners **Simulation analysts** Marketing Students
 Supply Chain Planners Researchers Trainees

Individual Users

Business **BY** People

Prosumer

Consumer



Supply

Demand

WHAT: Apps + Online Services

People **IN**
Business

Business
BY People

Industry Solution Experiences



Industry Process Experiences



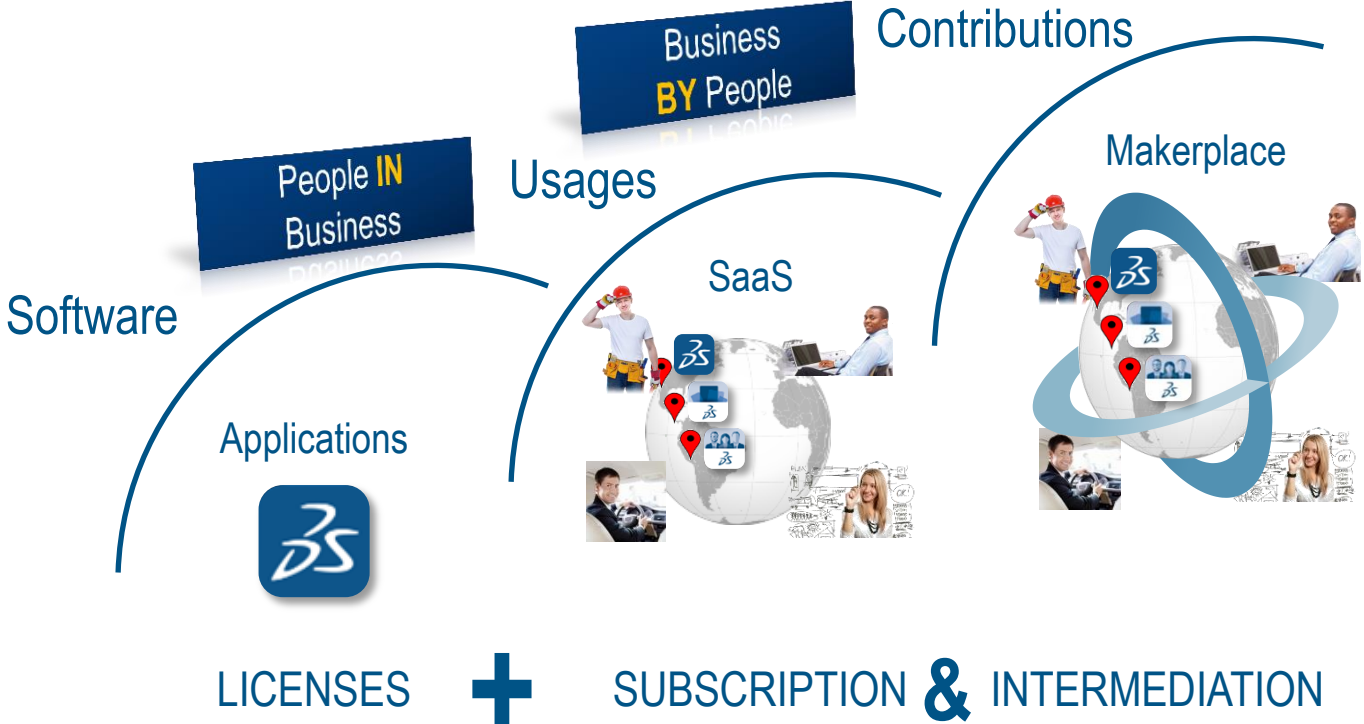
Roles & Apps



ONLINE SERVICES



HOW: Software + Usages & Contributions



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New message



Ben : If you move the wall
you will gain more dining
room



Levers to Value Creation

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